

Professional and consulting services to create business and/or IT solutions from cost effective, automated and controlled information, communication and collaboration technologies. This could involve all, or a subset of the following:

- Business Analysis review to determine business goals, strategies and current practices to generate a high-level, recommended next-step improvements;
- detailed Audit reviews to determine baseline current modes of operation, practices, assets, procedures, commercial obligations, risk and gap analyses, recommended next-step improvements;
- creation of detailed Statement of Work package/s;
- if necessary, formulate, execute, or participate in a competitive bid process;
- creation of detailed Program of Work package/s;
- executing on the management of the Program of Work, including the development of project initiation documentation, design documentation, project plans, acceptance criteria, project readiness;
- technical design work for all areas of IT services;
- managed service design work, leveraging business intelligence capabilities;
- creation of software requirement documentation;
- management of software development;
- transitioning from Project to Managed in-life service, including service and operational readiness, developing and delivering training packages;
- managing services in-life (incident, change, asset, commercial, reporting, client portals);
- if necessary, all of the above can be performed using standard methodologies, such as ISO 9001, ITIL, Prince2

Areas of proven expertise and experience with employees and partners:

- Network services
- Communication and Collaboration services
- IT services
- Data analytic services
- Software development for global and Australian Banking and Finance, Communication, Health, Manufacturing, Transport and Logistics

Approximate Costs:

- Unstructured, Time and Material: \$1500 /day
- Specific elements of the above: between \$1000 - \$1500 / day, dependent on scope and complexity
- For more complex, multiple elements of the above: Priced through a size and scope exercise to improve cost efficiencies.