

## **Professional and consulting services**

Consulting services to review, design, and align clinical care pathways with collaboration and communication workflows. In many cases, this requires a transformational approach to the traditional face-to-face delivery models:

- Clinician and program team engagement to review and determine clinical and business goals, strategies and current practices to generate a high-level, recommended next-step enhancements, or improvements;
- audit reviews to determine baseline current modes of operation, practices, assets, procedures, commercial obligations, risk and gap analyses, recommended next-step improvements;
- creation of detailed Statement of Work package/s;
- for more generic IT-support and their associated consulting services, please see the Professional and consulting services product document (sometimes also needed).
- Define software work packages and associated service and operational delivery mechanisms.

## **Cloud-based, managed scheduling service**

When delivering the clinical services remotely, organisation of clinical, physical and virtual resources are essential and communication reminders are critical to reduce lost productivity hours in staff from missing occasions of service. We have deployed an easy to use, on-line platform that allows multiple user types to log in and access a comprehensive capability and functionality centred around the scheduling and delivery process. If a comprehensive professional and consulting service engagement has been completed, it will be possible to customise this platform operation to your prioritised needs.

## **Cloud-based, managed telehealth service**

In order to deliver clinical services remotely, as much communication and interactions need to be performed via video conferencing and with web sharing capabilities in order for the occasions of service to look and feel like the physically face-to-face engagement. Omnivide can provide a cost-effect, high-definition audio, video, and web conferencing platform that can be tailored to your specific clinical and program needs. In addition, and with partners, Omnivide is also able to source next generation video and audio platform equipment to provide any physical upgrades that may be required.

## **Approximate Costs:**

- Unstructured, Time and Material: \$1500 /day.
- Specific elements of the above: between \$1000 - \$1500 / day, depending on scope/complexity.
- For cloud-based, managed services, the cost is typically between \$1 and \$10 per occasion of service, dependent on the length of engagement and the required complexity to support.

For more information and support, please contact us: [support@omvd.com.au](mailto:support@omvd.com.au); or T: +61 2 9292 5855

<http://www.omnivide.com.au>